



KERALA STATE ELECTRICITY BOARD LIMITED

(Incorporated under the Indian Companies Act, 1956)
Reg. Office: Vidyuthi Bhavanam, Pattom, Thiruvananthapuram - 695 004, Kerala
website: www.kseb.in. CIN :U40100KL2011SGC027424

CA
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Office of the Chairman & Managing Director

Vidyuthi-Bhavanam
Pattom, Thiruvananthapuram.

No. CMD/109/Employees-Safety/2024-25

Date: 19.07.2024

26 JUL 2024

CIRCULAR

TA 26/7 DT(T&SO)

Sub :- Physical assault and mental torture to KSEBL employees by public - reg.

It is noticed that KSEBL employees are being physically assaulted or mentally tortured unnecessarily by general public during power supply interruptions. About more than 20 physical assault cases to KSEBL employees have been reported during the last year only. This will definitely demotivate the employees and they will become reluctant to work in such a situation. Furthermore, the employees are forced to pay high medical expenses for their treatment as well as legal expenses due to the assaults / battering.

It is to be noted that the field staff are working without any time limit in the adverse situation of natural calamities and in the latest heat wave season. Needless to say, the job of field workers is a very risky one since they deal with lethal electric power.

Considering the above, with a view to impart support to KSEBL employees from the part of management, it is hereby ordered that all the medical expenses as well as legal expenses of KSEBL employees who are injured by the public will be take care of by the Board. They

may be admitted to the nearby Government Hospital in normal cases, and if necessary, with the permission of Director (Finance), to any private specialty hospital in the district, if the assault has resulted in life threatening situation. Due certification from the Deputy Chief Engineer concerned will be enough to pass the bill which includes the medicines, injections and related expenses. In case of engagement of senior advocates for dealing the case, the matter may be brought to the notice of the Chairman & Managing Director directly and permission sought.


Chairman & Managing Director

To

**All Directors
The Secretary (Admn.)
All Heads of Departments
Public Relations Officer**